

Products, projects, resources



Assign incoming requirements to appropriate workflow according to module, priority or request type.

Collect

collection forms, incoming requests are easier to process. Forms are user editable and contain guidelines easy to understand for business users. Requirements may be enriched with diagrams and pictures. MS Word import makes it easy to extract requirements from existing documents.

\$ Evaluate

Assessing requirements by analysts helps to eliminate duplicities and conflicts. Effort and cost as well as priority are evaluated before going further.

Plan

Requirements implementation is planed according to priority, dependencies and capacity pools.

Automated release planning algorithm helps to achieve best performance with available resources.

Execute

Project managers allocate work items to team members. Conclusion plans and controls task execution and reports according to management metrics.

Detailize

tools allow the project team to effectively convert incoming requests into detailed requirements and work items.

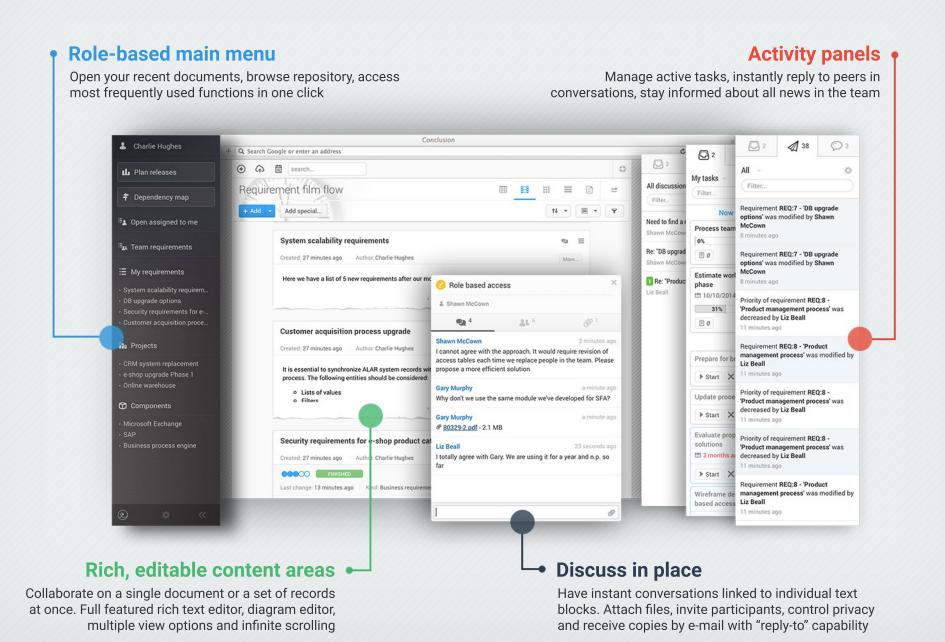
Finalize

According to release management plan, it is possible to automate frequently repeatable steps such as release notes document distribution, notifying stakeholders or updating documentation.

KPI

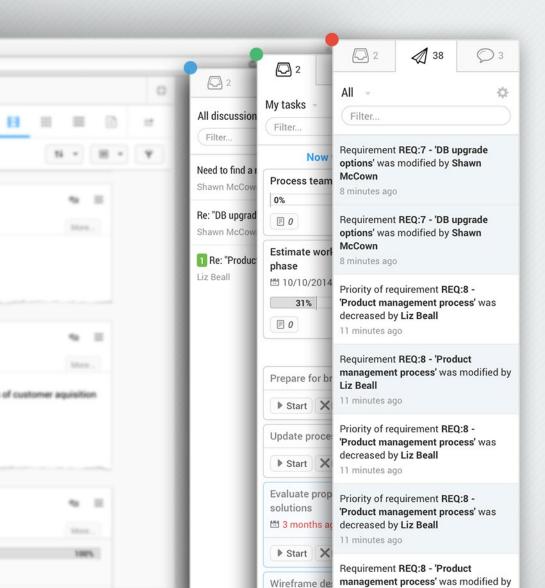
METRICS

Unified working environment



Instant access panels

There is no need to switch into another application to assign a task or send a message





Discussions

Manage open discussions as a "to-do" list. Once the conversation is over, discussions disappear from this panel. Discussions are much better than e-mails, they keep everyone in the loop and respect the workflow rules



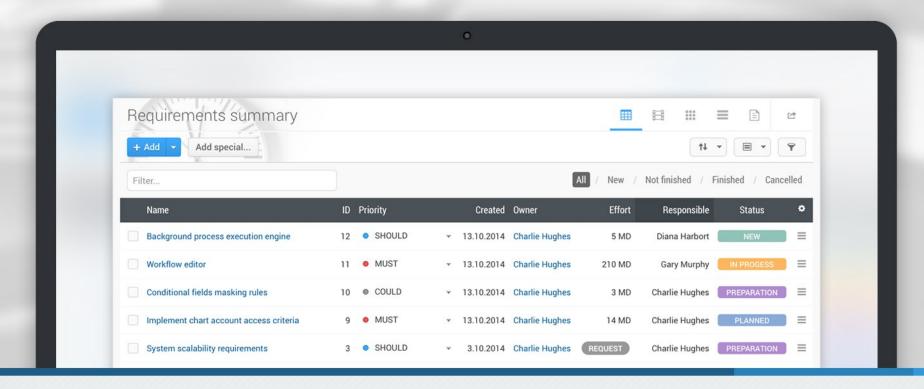
Tasks

Task list is essential to know what we have to do now and later on. This is why we put it to the first place. Related documents may be opened by one click directly from the task



Notifications

Instead of keeping asking your collegue if his job is done, notifications provide a better way of knowing what happens around the project



A single repository

All documents with history in one place, shared and live



Navigate and find relevant records using full text search, powerful table filters, hyperlinks and tags



Customers, subcontractors or external workers may see only a part of the repository. They may still participate in the workflow, shortening time to market, but sensitive data will not leave the company.



Configurable views and role-based reports

Collaborative editing

Use power of text processing to express requirements



Avoid annoying import/export of document files and complex merge process



Multiple locking mechanisms prevent users from merge conflicts



Rich text editor with embedded discussions



Requirement - text view

+ Add

1 Mark as complete

X Mark as declined

Being edited by Liz Beall

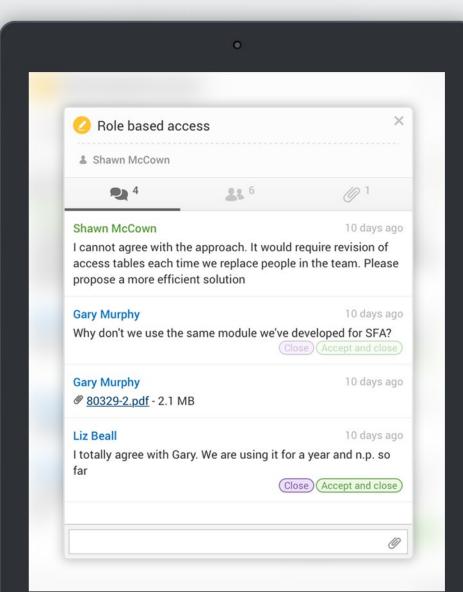
The business scenario (Check Flight)

The customer is permitted to search available flights based on the origin city, destination city, of date and return date.

- 1. The web service will display any matching records based on the search criteria entered.
- 2. The web service will notify the customer about the flight availability.
- 3. If the searched flights are available, then web service will display flights which are within
- 4. Otherwise, the web service will prompt to ask the user to re-enter new searching criteria.

Connect conversations with workflow

Another importent step in "keep everything connected" strategy



Context

Discussions may be linked to some part of a requirement or to a task. All linked chats are easily accesible from the record. Keeping history of conversations allows new team members to catch up quickly.

Workflow

Discussions contain action buttons, making is simple to pick the right answer to the question, choose from several solution options, or just close a conversation, if it is no longer needed. Actions are linked with Lifecycle workflow rules and approval process.

Attachments

Upload and attach files in conversations to keep them together. Enrich answers with illustrations, demos or spreadsheets.

E-mail support

Conversations may be forwarded to e-mail with a possibility to reply with a text or with a command.

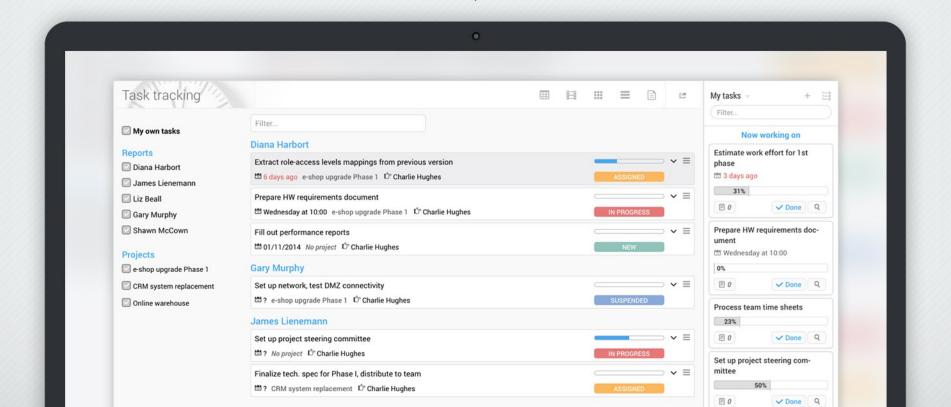
It is easy to approve requests from a smartphone or make other decisions uning only an e-mail client.

Manage the team

Task execution control automatically interacts with planning

Task management panels

Projects, milestones, requirements, components and tasks are mutually interconnected, providing full depth of visibility. UI eliminates need to fill same information several times. Task execution lifecycle is naturally overlapping with requirements and project lifecycles.



Capacity planning

Integrated tools for capacity planning and resource leveling

Scenarios

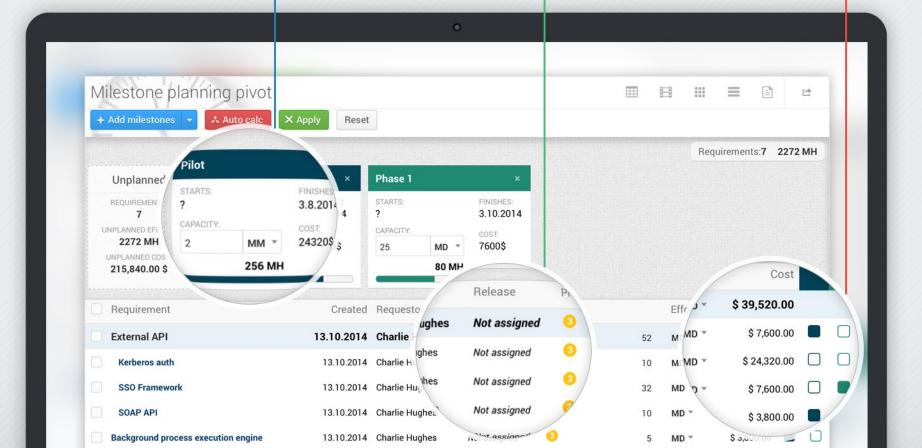
Play with multiple staffing variants and select the best one. Interactively calculate roadmaps for various "what-if" scenarios and discuss them in the team.

Agile and waterfall

Plan releases, cycles, iterations according to methodology selected for a particular project.

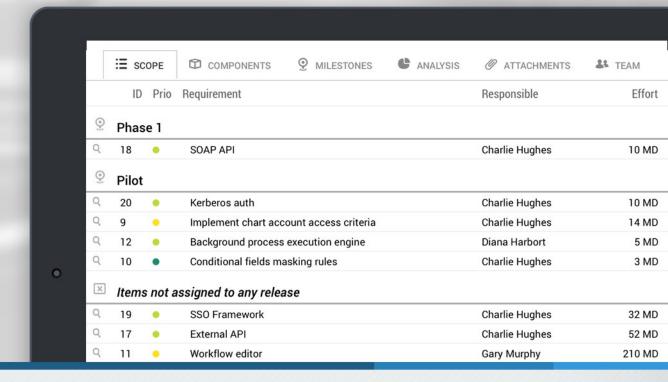
Real-time calculations

Make system calculate best approach automatically, or manually adjust each item to find best roadmap. See changes instantly and be able to estimate finance as well.



Keep customers informed

Plan, replan, approve, notify



Improve trust by predicting delays and announcing on time

- Plan execution roadmaps and have visual map of work ahead. Be prepared for risks, track progress.
- · Inform customers, users and suppliers automatically on any change
- · Allow driven negotiations and collaboration to find the best approach to incorporate changes into running activities

Business roles

Each role in the process has special expectations. Conclusion meets all of them

CIO

Now we have a bridge between business and IT that is easy to implement even in a complex changing organization



Business user

We can submit our ideas to IT without knowing how IT works and what their internal processes are



Program manager

Focusing on business priorities instead of documents, tables and e-mails handling



IT team roles

Conclusion may be interconnected with existing IT tools

Business analyst

Finally there is a tool for business analysts, incorporating document workflow and knowledge management



Software developer

Requirement history and relations can be easily tracked. Now I have better understanding what is requested



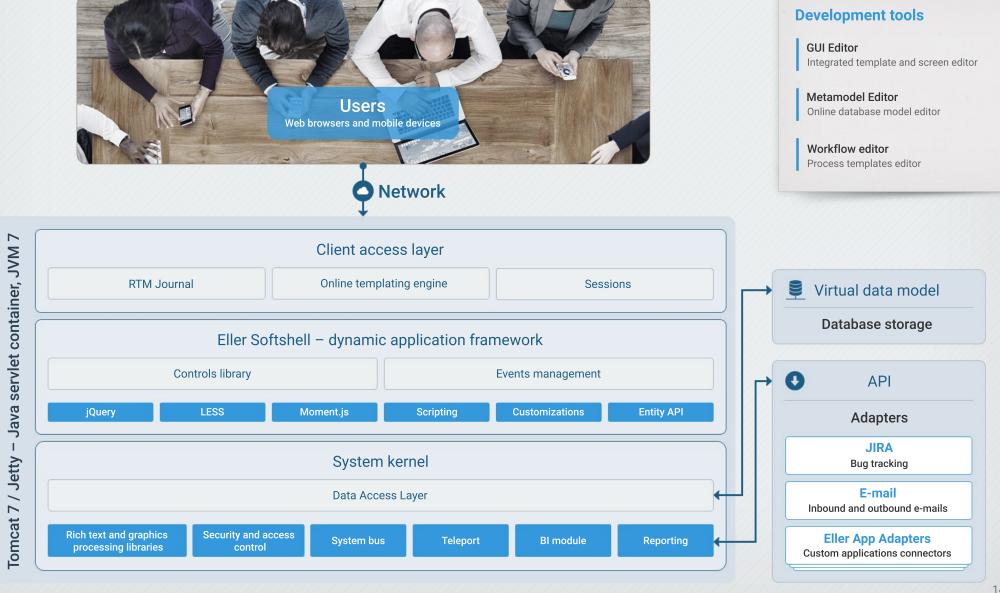
Software tester

I can work with my favorite tool of choice, being sure information is properly synchronized with all other teams



Conclusion system architecture

Task execution control automatically interacts with planning



Product Features

Requirements collection

Requirements, defects and ideas direct entry with embedded text editor, including all common rich text formatting capabilities

Custom forms definition, form-based data collection

Embedded diagram drawing tool

Requirements structuring, customizable categories, lists and attributes

Private comments may be saved together with requirements

Private notes may be published to team and converted to requirements

External API for requirements collection

Requirements processing

View/group/sort/prioritize requirements or requests pipeline

Cascaded prioritization model

Shared view and edit of records, real-time data updates

Requirements relations - customizable types and properties of relations

Requirements templates according to project type or system area

User-defined requirement templates

Cost estimate calculations according to user-specified formulas

Lifecycle management

Unlimited number of custom fields

Toolbox for online pipeline prioritization

Execution control

Requirements may be linked to projects, milestones, releases, architectural elements or other records

Dependency analysis tools

Effort estimation tools

Discuss a requirement or any piece of text of a requirement

Requirement changes history, baselines and visual text difference viewer

User interface

Pure HTML5 based WEB browser interface without any client-side add-ons or Java applets

Rapid click response time

Predictive data preload and caching

User screens and menus may be personified according to user role or group

System resources sharing for multiple "spaces"- multi-tenancy support

Color tagging

Files upload from a browser

Network failure recovery

Multilanguage interface

Documents import

Files may be attached to any records – requirements, projects etc...

Copy-paste of text and images from other applications or web pages, including security filtering of potentially dangerous content

Microsoft Word documents import with automatic recognition of record blocks, markup, hierarchical structure. Import of pictures, diagrams or embedded files

Plain text files import

Security and access

WEB browser based access with HTTP support

SSO, LDAP, other security interfaces connectors

Role-based user security model

Private fields visible only to the owner of the field

Form protection against cross-site-scripting attacks

Embedded user database with password or certificate-based authorization

Table level and field level access permissions

Task management

Manual or automated task assignment

User-defined task templates

Deadline reminders, notifications, e-mail alerts

Estimated and spent time

Discussions linked to tasks

Tasks are linked to requirements and projects

Automated progress calculation and propagation

Tasklist panel permanently visible on the screen

Skill-based or resource based task assignment

Escalation, delegation, real-time notifications

Assigned tasks analysis

Project management

Projects repository

Project scope view/edit, link requirements to projects

Project based collaborative workspace

Multiple methodologies support

Project reports, online graphs

Cross-project resource planning

Project health analysis

Notifications to project participants

Project lifecycle

Release and project planning

Project structure editor: define releases, plan milestones, set up phases

Automated resource planning with respect to priorities, resources and prerequisites

Release scope planning, approval and notifications

Product Features

Collaboration

Online instant chat linked to records with attachment and security support

Approval processes linked to versions, baselines, discussions

E-mail chat connector with remote commands support

Active discussions panel permanently visible on the user screen

External systems integration

Integrated Eller "Teleport" module for real-time data exchange with external systems

Set of adapters for commonly used enterprise systems

Configurable replication of entities and fields

Parent-child structure and relations replication

Analytics

Calculation of KPIs

Time-domain or organization structure domain KPIs

Multiple time-zone support

Real-time analytics

Reporting

Predefined role-based reports

Internal BI module with real-time graphs

Reports scheduler

Export reports to MS Word, PDF, HTML

Process automation

Configurable process templates, containing tasks and other content

Scripting support for complex operations automation

Verification reports

Configuration and settings

Run-time editable database model

Lists of values editor, with colors and icons support

Roles based user menus

Custom controls support

Custom applications may be created and deployed

Task, requirement templates

E-mail templates

Adjustable algorithms for effort and cost calculations

First page personification

Development environment for scripts debugging

GUI element development environment

Other

Fulltext search

Context tooltips guiding users through the process

REST API for external systems

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